

# Virtual Care, a Reality not a Dream! Cambridge University Hospital Virtual Ward Implementation Model

## WEBINAR RECORDING

### Agenda:

1. Welcome and Introductions by Dr. Carlos Ferrando, Head of Surgical and Trauma Intensive Care Unit, Hospital Clinic Barcelona, Spain
2. Developing a Virtual Ward @ home by Gemma Czech, Clinical Nurse Lead for Virtual Wards, Cambridge University Hospitals NHS Foundation Trust, United Kingdom
3. Pathways, Outcomes, and Patient Experience for CUH Virtual Ward @ home by Andy Bailey, Operations Manager Virtual Wards, Cambridge University Hospitals NHS Foundation Trust, United Kingdom
4. Interactive Panel Discussion

**Objective:** Develop a successful Virtual Ward

### Content Summary:

- CUH Virtual Ward @ home (Cambridge University Hospitals)
- Challenges CUH faced/why implemented VW?
- The journey so far and working with stakeholders (the concept and stakeholders)
- What is the equipment needed and platform/technology selection
- The daily management: referral, onboarding, care plan....

How do we manage telephone and video, workforce

- Performance and pathways
- Patient experience
- Challenges and obstacles overcome
- Next steps

*This activity was supported by an educational grant from Masimo.*

Explore the following resource to delve deeper into the invaluable insights and understanding shared during the webinar.

**Virtual Care, a Reality not a Dream!**

Cambridge University Hospital Virtual Ward Implementation Model

[Read Article](#)

**Full Q&A responses from the recent WHAHC webinar**

Cambridge University Hospital Virtual Ward Implementation Model

[Read Q&A Document](#)

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